



Carefully read the excerpt below, taken from a Washington Post article, and answer the three questions that follow.

- 1      Memorialization is a setting available to preserve a Facebook profile with limited functionality after someone has died. Although Facebook didn't specify the extent of the glitch, an unscientific survey of my colleagues, their networks, and my own indicate that the problem was widespread but not universal.
- 5      A message reading "we hope people who love [username] will find comfort in the things others share to remember and celebrate her life" displayed at the top of affected profiles, both for the users themselves and for others visiting the page. The message appeared on Facebook founder Mark Zuckerberg's own account, too.
- 10     Naturally, having an apparent glitch killing off a whole bunch of Facebook users during the week of a divisive election made a lot of people nervous on Friday, leading to speculation that the message was indicative of an intentional attack against some Facebook users.

Source Reference: <https://www.washingtonpost.com/news/the-intersect/wp/2016/11/11/an-apparent-glitch-is-causing-facebook-to-rapture-profiles/>

1. The word "glitch" in lines 3 and 11 most nearly means:
  - A) Occurrence
  - B) Malfunction
  - C) Network
  - D) Death
2. The author of the passage uses the quotation in lines 6-7 primarily as:
  - A) An example of how those affected by the Facebook error responded
  - B) A quote of Mark Zuckerberg's response to the problem
  - C) A citation of the memorialization message accidentally posted on profiles of many Facebook users
  - D) An introduction to the problem this passage is describing
3. The third paragraph (lines 11-14) indicates that a shared mood among Facebook users was:
  - A) Anger
  - B) Amusement
  - C) Defiance
  - D) Worry

## Answer Key:

1. B
2. C
3. D